

Small Business Program King County's Approach

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LHWMP in King County

Local Haz Waste Mgmt Program in King County (LHWMP)

- CESQG Programs
 - Field Teams
 - Technical Assistance & P2 Research
 - Voucher Incentive Program
 - EnviroStars
 - Hazardous Waste Directory
 - IMEX
 - Business Waste Line

LHWMP Field Services

- Response to requests for action
 - Networking referrals to appropriate agencies
- Unannounced geographic surveys
 - Visiting areas of concern to suburban cities
- Priority industry audits
 - Mix of large #, small issues & small #, large issues
- On-site Consultations on request or referrals
 - Site visits for Voucher and EnviroStars requests

Field Inspection Approach

- 3000 visits per year
- Do Not Have Enforcement Powers
- Tailor approach to the business
 - Know what's a big deal and what's not
- Focus on Liability
 - Speak their language
- Can Refer for Enforcement if necessary
 - Done it 4 times in 10 years

Voucher Incentive Program

- Rebates for following our guidance
- Must jump through required hoops first
- They pay full cost first
- Rebate 50% of costs up to \$500
- Now doing larger P2 project grants (same match rate)
- Average return on investment: >2:1

Business Involvement

- Priority Industries, Not Targets
 - View from business perspective
- IRAC When Rules Contradict
 - Bring together regulators
 - Get business perspective
 - Develop consensus on guidance
 - Write it clearly and concisely

Multimedia Guidance, on-site

- Lead Them to a Resource
- Rule of Three Vendors
- Hazardous Waste Directory Primary Tool
- Follow 80/20 Principle
 - 80% of needed changes easy to make

Evaluation

- Count Beans
- Beyond Bean Counting
 - % improved compliance
 - Pounds waste reduced
 - Pounds waste diverted to proper disposal
 - Gallons materials moved into secondary containment and under cover
- Statistics

EnviroStars

- Offer something to the high performers
- Internal and external recognition
- Required follow-up site visits
- Pollution prevention goals
 - Continual improvement
- Increased focused industry approach
 - Dry cleaners and dentists

Special Projects

- Research on Machining Fluids
- Rehab the Lab
- Phthalates Research
- Duwamish Superfund Source Control
- Aquifer Protection Program Support